

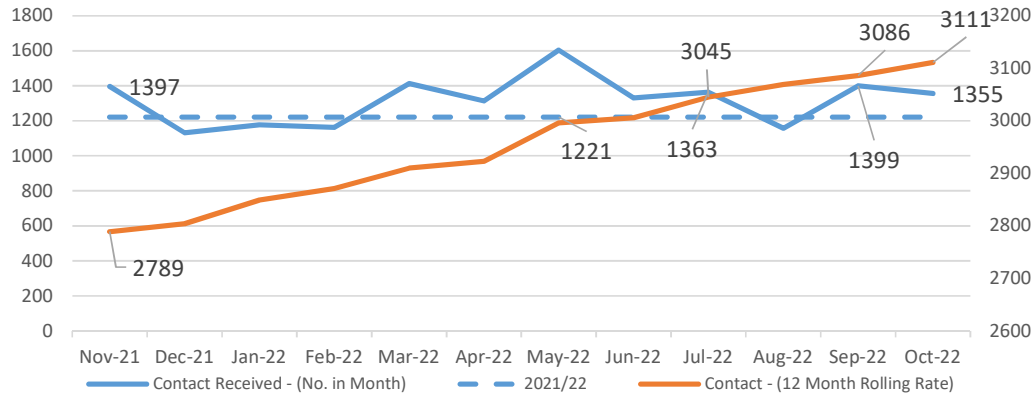
CHILDRENS SERVICES PERFORMANCE AND QUALITY ASSURANCE SCORECARD

October 2022

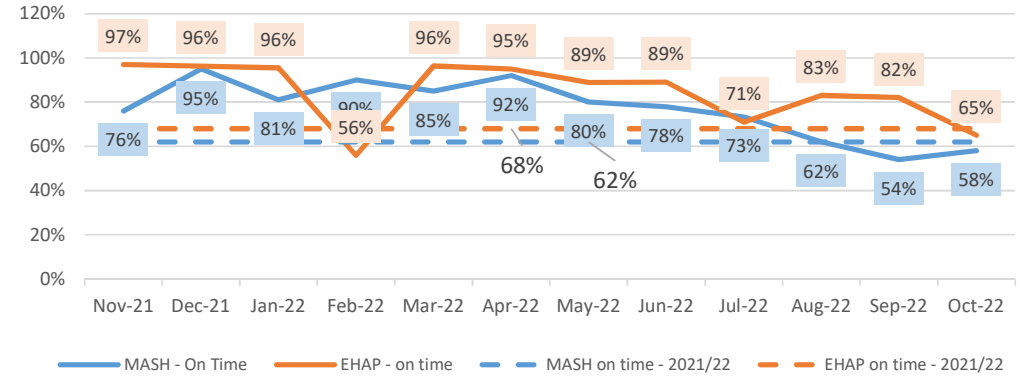
FRONT DOOR - Heads of Service - Early Help Neighbourhoods and Early Years Service - Lorraine Hopkins and Child in Need and Child Protection - Helen Delamere

Summary Performance Charts

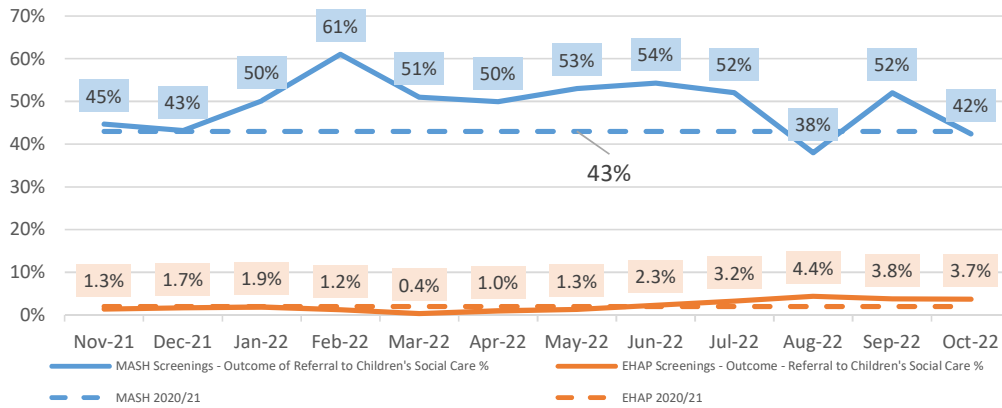
Contacts Received - All



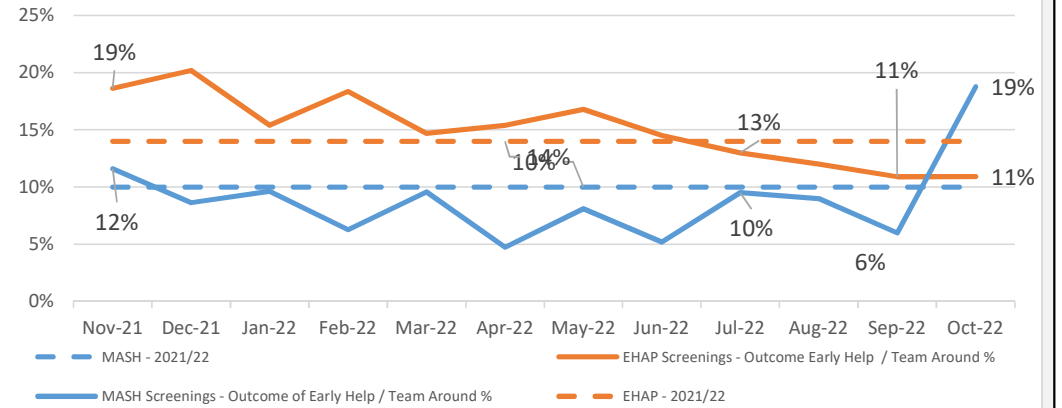
Screenings Completed within Timescales (MASH 72hs EHAP 5WD)



Screening Outcome - Referral to Children's Social Care



Screenings - Outcome Early Help / Team Around



Commentary

Contacts - We saw a decline in contacts in August which is consistent for the time of year/school holidays. The numbers rose again in September which can be related to school returning, schools are not the biggest referrer into EHAP due to work undertaken and other pathways in place. School that have been identified as high referrers have had a bespoke package of support put in place and reasons for this are things such as new staff starting in September in line with the new school year. We can see that in October numbers are starting to come down again.

Screenings - EHAP have seen a dip in timescales for screening within October, this is due to a mixture of sickness, annual leave, training, induction periods for new staff and an 18 hour vacancy. Staff are also delivering RPC, train the trainer. If you look deeper into the data, we can see that in the past couple of months the numbers of cases screened in the EHAP has been just higher than the numbers screened in the MASH with a significant difference in numbers of staff to undertake this role.

Screenings with an Outcome of Referral to Children's Social Care - This is quite consistently low numbers, in September we saw an increase, the outcome from looking further at these was that they had come in to MASH, deemed level 2 on initial CMD, transferred to EHAP who then stepped back to Mash ie when a child had been missing for over 24 hours.

Screenings with an outcome of Early Help / Team Around - The dip in EH/TAS in EHAP will be due to the work undertaken by the NH team seeing more prevention work with partners around utilising the EHA/TAS before referring in. From TAS there is a direct pathway to TFT without coming through the EHAP.

Next Steps

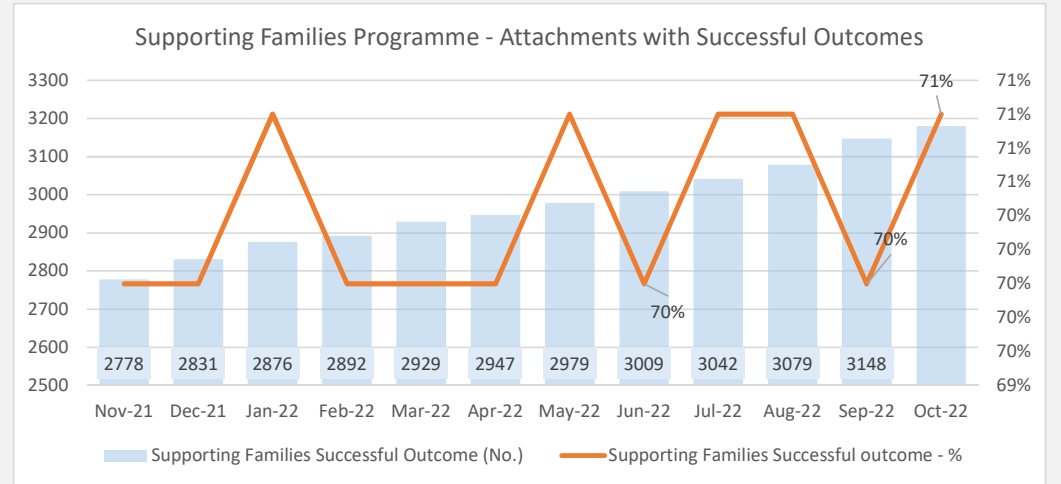
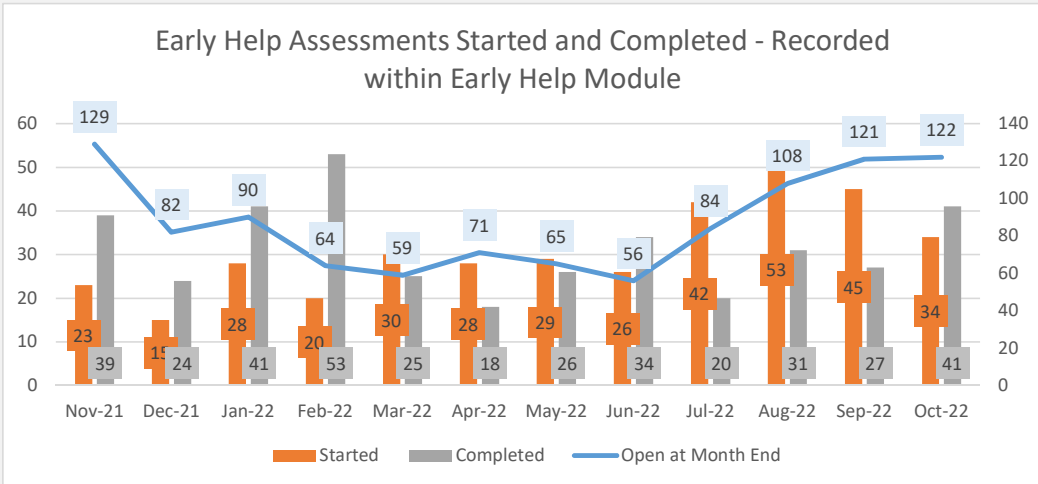
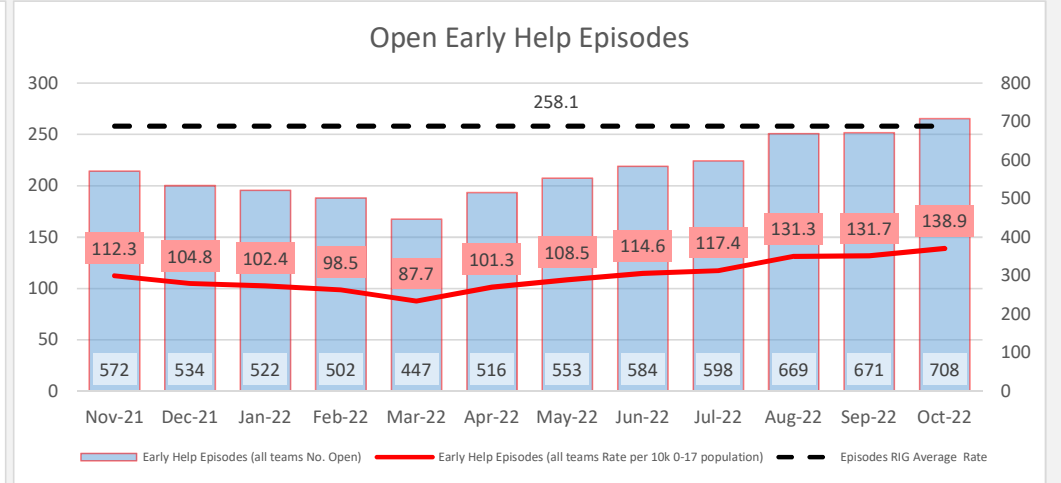
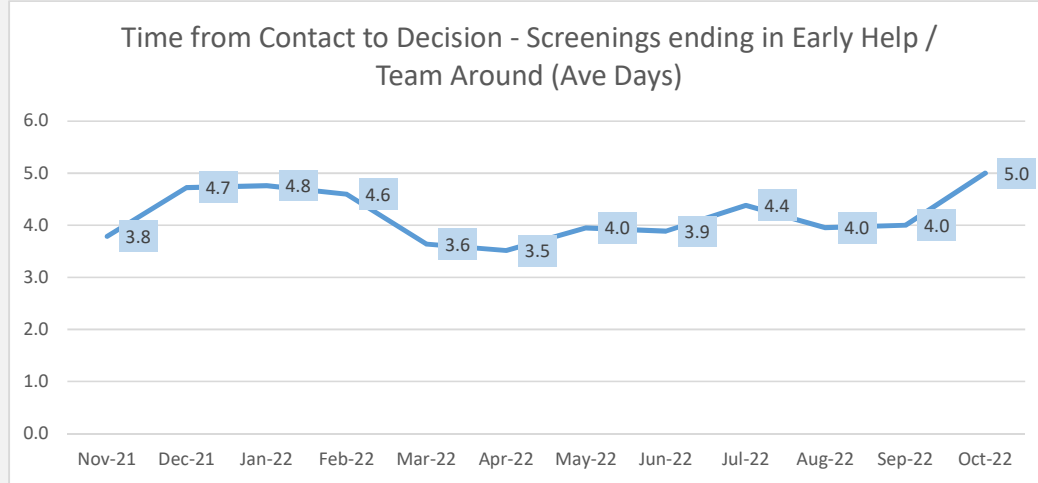
- Review of thresholds framework ongoing with draft framework reviewed.
- Monitoring of impact and application of thresholds will be monitored through the MASH (EHASH) Steering group.
- Work has commenced to further strengthen the front door with a vision of fully integrating MASH and EHAP to enable quicker, multi-agency, dynamic decision making thus avoiding any drift and delay from contact/referral to assessment. '
- Contacts that are referred to children's social care which are closed before assessment takes place
- Time between completion of screening and allocation of assessment (both Early Help and Children's Social Care)
- Contacts which end in provision of Information and Advice - investigation of outcomes and system development to better capture information about these contacts.

Highlight Indicators

Ref	Indicator	Current	Previous Year	Target	Greater Manchester Average	North West Average	Statistical Neighbour Average	England Average	Direction of Travel
FD1	Contact Received - (No. in Month)	1355	1221						↓
FD2	Contact - (12 Month Rolling Rate)	3111	2910						↑
FD3	EHM Contact Received - Children's Social Care / Out of Hours	801	767						
FD4	EHM Contact - % Received by CSC	59%	63%						
FD5	EHM Contact Received by EHAP / Neighbourhood Coordinators	543	416						
FD6	EMH Contact - % Received by EHAP / Neighbourhood Coordinators	40%	34%						
FD7	Contact Referred to children's social care (% of ALL contact in month EHM and LCS with an outcome of Children's Social Care by month end)	16%	22%						↓
FD8	MASH Screenings Completed within 72 WORKING hours each month (exclu. Requests for information)	58%	62%	85-90%					↑
FD9	EHAP Screening within 5 Working days (%)	65%	70%	90-95%					↓
FD10	MASH Screenings - Outcome of Referral to Children's Social Care %	42%	43%						
FD11	MASH Screenings - Outcome of Early Help / Team Around %	19%	12%						
FD12	MASH Screenings - Outcome Information and Advice %	39%	44%						
FD13	EHAP Screenings - Outcome - Referral to Children's Social Care %	3.7%	2%						
FD14	EHAP Screenings - Outcome Early Help / Team Around %	11%	15%						
FD15	EHAP Screenings - Outcome Information and Advice %	66%	69%						
FD16	Domestic Abuse Notifications Received	412							

EARLY HELP - Head of Service - Early Help Neighbourhoods and Early Years Service - Lorraine Hopkins

Summary Performance Charts



Commentary

Decision making is within the 5 day timescales - This data does not include EHA's help by schools and partners, in Q2 we can see that the numbers of EHA's have increased and we expect this to increase further as we have not yet had a return from Health. We have had a 72% increase from PVI's.

Early Help episodes - This is the families being supported through Early Help, this is counted through episodes on each child (each child is only counted once but there may be multi episodes open- chronology, EHA / TAF, SIP etc). This is the number of children we are working with on EHM. If the this is joint worked this will be recorded on LCS meaning the threshold for statutory invention is met, therefore this figure shows the number of Early Help cases without statutory services required. The lowest figure being 447 and the highest being 682, (Manual data). We are seeing an increase due to the effects of the pandemic and other service knock on effect of waiting list therefore cases are not being closed as quickly.

The breakdown of TFT top 10 presenting issues across the whole of TFT-

195 referrals in Q2

1. Parenting-	73	(44%)
2. Mental Health	27	(16%)
3. Domestic abuse -	20	(12%)
4. Behaviour Support	20	(12%)
5. Neglect	10	(6%)
6. Housing/Debt	9	(5%)
7. School attendance	9	(5%)
8. Family Breakdown	6	(4%)
9. Send/Disability	5	(3%)
10. ASB	5	(3%)

TFT collectively are supporting 682 children and have the same number of episodes open. We have more staff and the retention overall is good.

Early Help Assessments - Manual data gathering to ensure all Early Help Assessments are completed within 45 days following on from Consent given. Dependant when they are within the month, the completed date would roll into the next month. Family Intervention workers use SIP plans for cases when they are not lead professional or where this is joint worked with Children's Social Care. Early Help Assessments Started have decreased whereas last month this was higher, but the completed has risen whereas last month this was lower within Family Intervention teams due to agencies now starting to complete these following the pandemic, Family Intervention workers are supporting more CIN interventions and joint working, Early Help teams are taking higher level 2 cases to meet demand while supporting other agencies to provide low level intervention to families.

Current TFT Data for October:

- Open episodes 646 (children) – 289 families

Breakdown:

- 535 children open at Early Help (236 families)
- 111 Children being support at CIN level (53 Families)

Supporting Families - The contract with Inspire and the new contract with Active Tameside has commenced, Active have started to pick up cases from panel and are making attached claims. They have employed staff and therefore are able to take on more cases. TFT have currently got good staff retention and few vacancies, therefore the attached figure has increased within teams also.

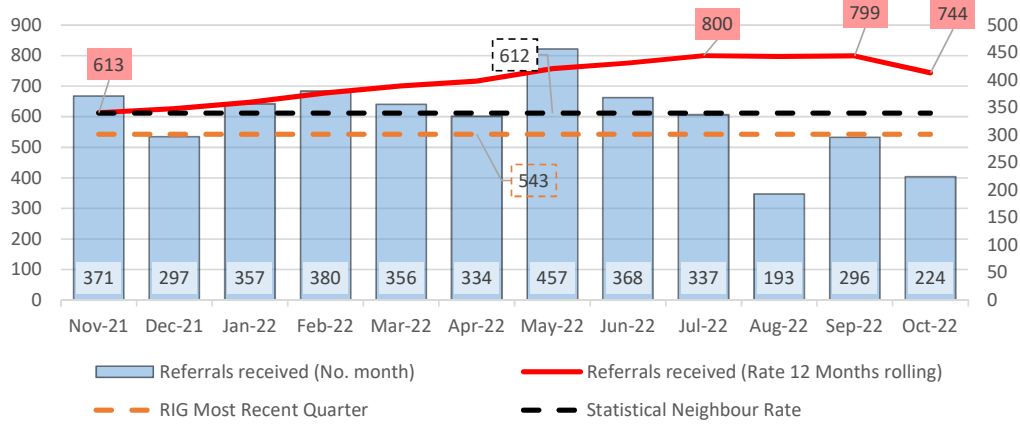
Next Steps

- Indicators will be developed around the timeliness of decision-making and the timing from allocation to referral. The EHASH Steering group will have oversight of this and will also be monitoring the volume and nature of contacts coming through the front door to enable the direction of resources to support partners where there appear to be challenges.

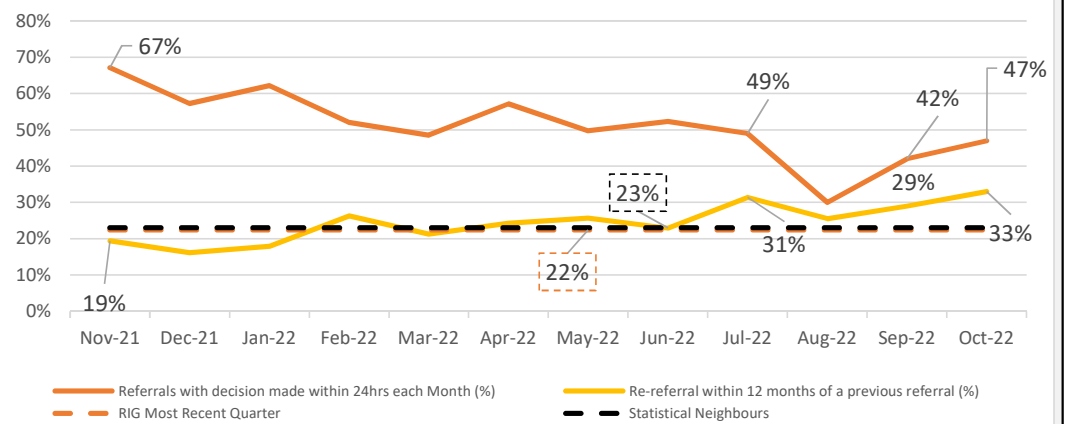
Ref.	Indicator	Current Performance	Previous Year	Target	Greater Manchester Average	North West Average	Statistical Neighbour Average	England Average	Direction of Travel
EH1	Time from Contact to Decision - Screenings ending in Early Help / Team Around (Ave Days)	5.0	4.3						↑
EH2	Early Help Episodes (all teams No. Open)	708	570						↑
EH3	Early Help Episodes (all teams Rate per 10k 0-17 population)	138.9	111.9						↑
EH4	Early Help Episodes Started (No)	109	77						↑
EH5	Early Help Episodes Completed (No)	61	118						↓
EH6	Early Help Assessments (all agencies no open quarter)	544	602						↔
EH7	Early Help Assessments recorded within EHM - Open at month end No	122	59						↔
EH8	Early Help Assessments EHM - Started	34	30						↓
EH9	Early Help Assessments EHM - Completed	41	34						↑
EH10	Early Help Assessments ending in Step Up to Children's Social Care (Multi Agency Evaluation Record)	1	4						
EH11	Child in Need Episodes ending in Step Down to Early Help	10	9						
EH12	Supporting Families Successful Outcome (No.)	3180	2929						↑
EH13	Supporting Families Successful outcome - %	71%	70%						↑

Summary Performance Charts

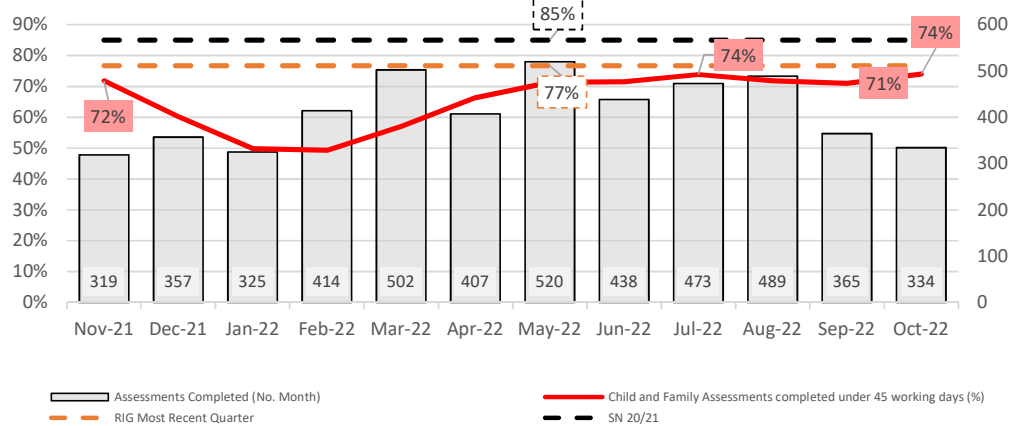
Referrals to Children's Social Care



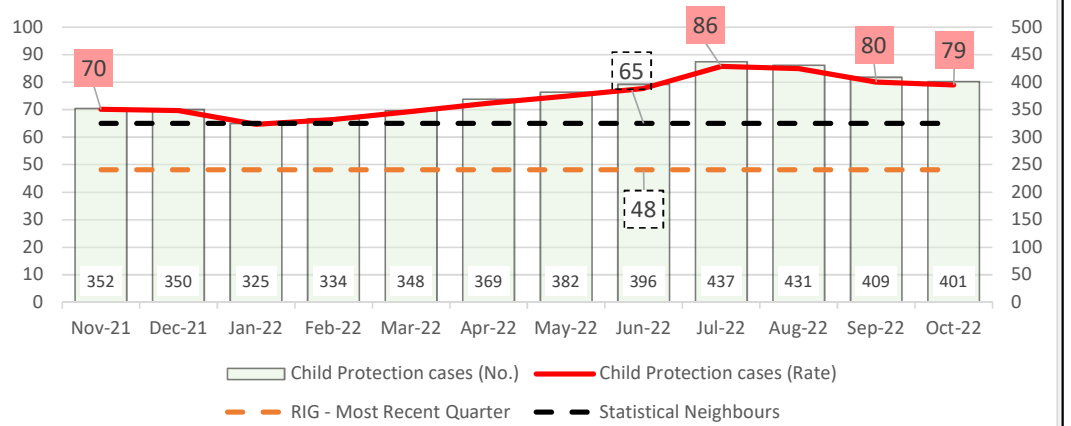
Referrals - Within 24 hours and Re-referrals



Child and Family Assessments in Timescale



Children with a Child Protection Plan



Commentary

Referrals into Children's Social Care - Numbers of referrals to children's social care have decreased over the last three months from a high of 457 in May to 224 in October with the 12 month rolling rate of referrals showing its first decrease in the last 12 months in October. The overall number of re-referrals increased to 33% in October and has remained consistently above the Statistical Neighbour average of 23% and the regional average of 22% since June 2022.

Strategy Discussions - Having increased through spring and summer the overall volume of strategy meetings held as decreased between August and October in line with overall reduction in the number of open cases. Over the course of 2022/23 to the date just under three quarters (73.3%) of strategy discussion end with an outcome of Section 47 18% end in No further action and 2% in Child and Family Assessment.

Assessments - In October 74% of Child and Family Assessments were completed in 45 working days with the year to date figure increasing to 71%. Whilst remain below comparators performance is starting to close the gap to the Quarter 1 regional average of 76.7% of assessments completed in timescale across the North West. Timeliness monitoring shows a greater number of assessments completed in 0-35 days in 2022/23 to date. The proportion of Assessment's that end with an outcome of no further social work action remains high with 40% of assessments completed in October compared to a statistical neighbour average of 29%.

Initial Child Protection Conferences – After low performance in the first 5 months of the year the proportion off Initial Child Protection Conferences in Timescale was 88% in September and 91% in October. Lower figures reported between April and August mean that the current year to date figure still remains low at 62%.

Review Child Protection Conferences - October data for Review Child Protection Conferences shows year to date performance increasing to 75% having dropped in the first part of the year conference numbers dropped in October having been high in July – September driven by higher numbers of children becoming subject to child protection earlier in the year.

Children Missing from Home or Care - Overall numbers of Children missing form home or care increased from Spring 22 onwards with both number of children going once or more and overall numbers of incidents in the early part of the year and stabilising at a higher rate between July and October. A higher volume of children who go missing go missing from home but children missing from care are significantly more likely to go missing and are more likely to go missing multiple times.

Next Steps

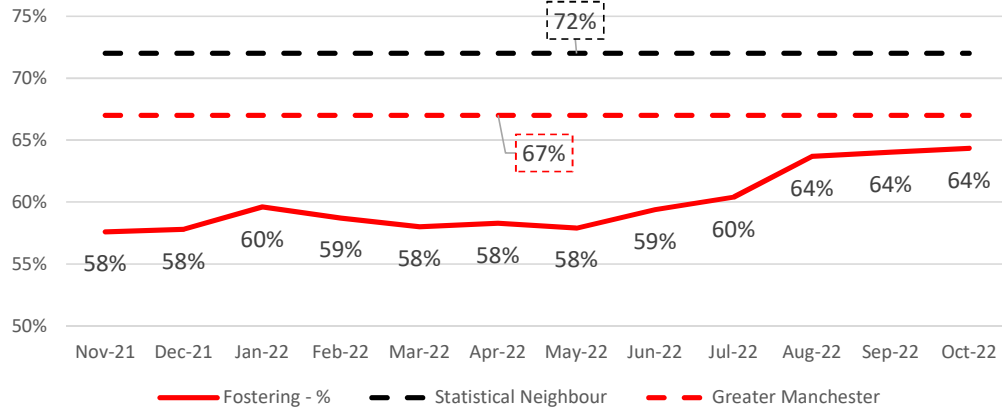
- Child Protection Deep Dive sets out findings data relating to Child Protection, and Strategy discussions
- Follow up report on actions following contact deed dive included within meeting papers
- Data Analysis and Audit of Re-referrals in the last 3 months to determine factors driving recent increases in re-referrals.

Ref	Indicator	Current Performance	Previous Year	Target	Greater Manchester Average	North West Average	Statistical Neighbour Average	England Average	Direction of Travel
CIN1	Referrals received (No. month)	224	295						↓
CIN2	Referrals received (Rate 12 Months rolling)	774	701	612	623	518	612	494	↓
CIN3	Referrals with decision made within 24hrs each Month (%)	47%	49%						↔
CIN4	Re-referral within 12 months of a previous referral (%)	33%	20%	20-24%	21%	22%	23%	23%	↑
CIN5	Referrals where a child was found to be not in Need after Assessment.	40%	27%	29%	28%	29%	29%	31%	↑
CIN6	Assessments Completed (No. Month)	334	323						
CIN7	Assessments Completed (12 Month Rolling Rate)	969	669		694	611	798	518	
CIN8	Child and Family Assessments completed under 45 working days (%)	74%	61%	85%	87%	86%	85%	88%	↑
CIN9	Strategy Meetings (No. Completed Month)	129	114						
CIN10	Strategy meetings (12 Month Rolling Rate)	345	272						
CIN11	Strategy Meeting Outcome - S47 (% Month)	73%	77%						
CIN12	Strategy Meeting Outcomes-No Further Action (% Month)	18%	17%						
CIN13	Section 47s Completed (no. Month)	106	89						
CIN14	Section 47s Completed (12 Month Rolling Rate)	257	211		203	172	252	164	
CIN15	Section 47s Completed - % Conference Outcomes ICPC (YTD)	39%	42%		37%	38%	39%	37%	
CIN16	Child in Need Plan (No.)	445	553						
CIN17	Child In Need Reviews that were due completed in timescale (% YTD)	65%	75%	80%					
CIN18	Child Protection cases (No.)	401	348		276	236	326	206	
CIN19	Child Protection cases (Rate)	79	69		55	47	65	41	↓
CIN20	Child Protection - Statutory visits in timescale (% CP 1 Month+ with a visit within the last month)	92%		95%					↔
CIN21	Number of Times a Child was Reported Missing (No Month)	195	145						↑
CIN22	Number of Incidents where a Missing for Home interview was Offered (by month end)	138							
CIN23	Missing incidents completed return home interview with 72hrs (No)	96							
CIN24	Number of Children with one or more missing incident each month	101	79						↑

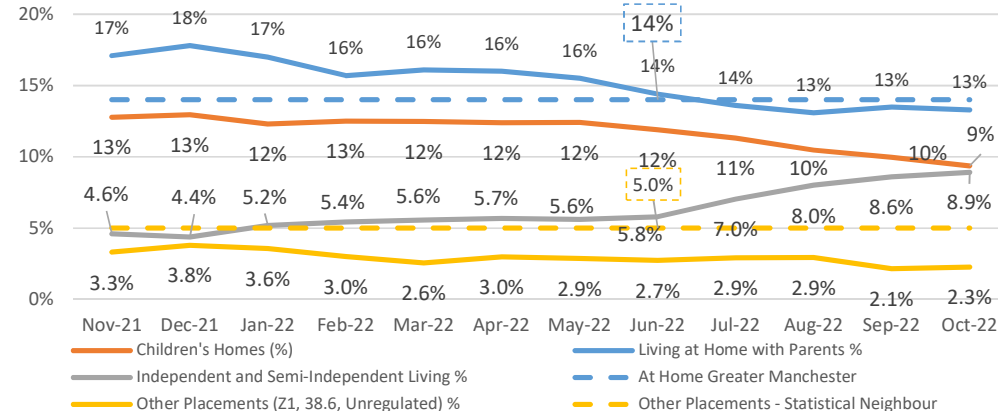
CIN25	Complex Safeguarding - Referrals into the Complex Safeguarding Team (Quarterly)	18	17						
CIN26	Complex Safeguarding - Referrals into the Complex Safeguarding Team Closed NFA % (Quarterly)	61%	46%						
CIN27	Complex Safeguarding Team - Cases Open to Complex Safeguarding Team (Quarterly)	21	37						

Summary Performance Charts

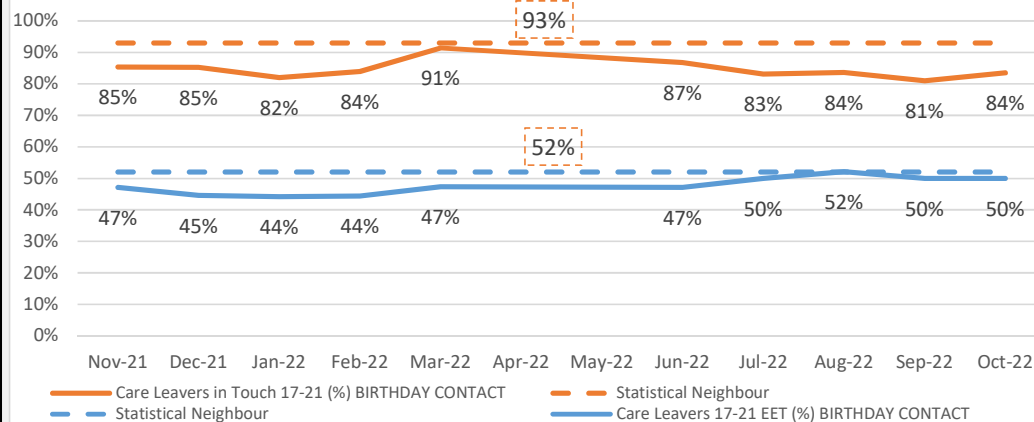
Children Living in Fostering Accommodation



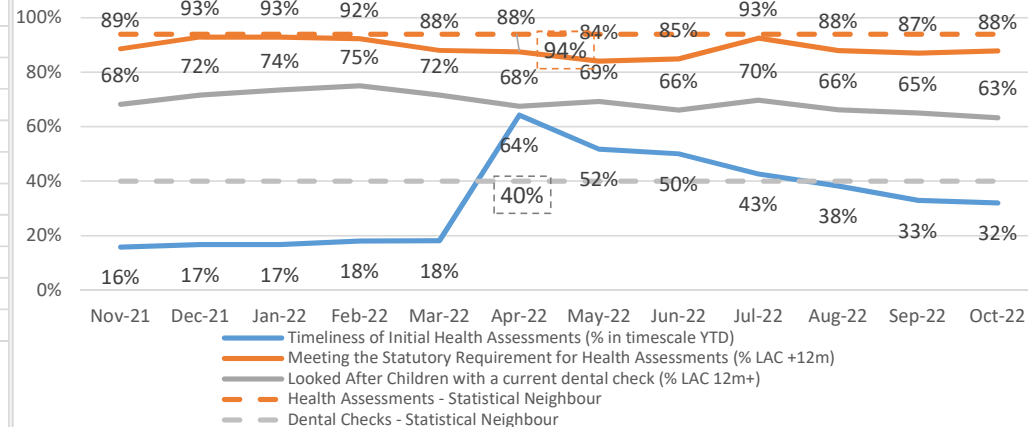
Children Living in Other Accommodation Types



Care Leavers - In Touch and EET - BIRTHDAY CONTACT



Health of Cared for Children



Commentary

Accommodation of Cared for Children – the Proportion of cared for children living at home with parents has remained stable at c.13% for each of the last 3 months at the same time the proportion of cared for children living in Children’s Homes has decreased to 9% with the proportion aged 16-17 living in Semi-supported and Independent living accommodation has increased to 8.9%.

Health of Cared for Children - The proportion of Cared for children who have a recorded dental check within the last 12 months has decreased in each of the last 3 months to the current figure of 63%. Whilst remaining below the statistical neighbours the proportion of cared for children with review health assessments completed in timescale has remained relatively consistent at c.88%. Completion of Initial Health Assessments within timescale has continued to decrease after higher performance in the early part of the year.

Care Leavers - recording of in touch data for Care Leavers aged 17-18 with those without in touch contacts impacts on Annex A data showing EET Status and Accommodation suitability with a fall in the % of young people aged 17-18 recorded as in Education Employment or training reflecting young people for whom an in touch contact has not yet been recorded.

Where data is available accommodation suitability data for 17-18 year olds suggest there has been a drop in the proportion living in semi-independent transitional accommodation with figures now in line with the regional average information as above where in touch data is yet recorded there is a margin for error within this data.

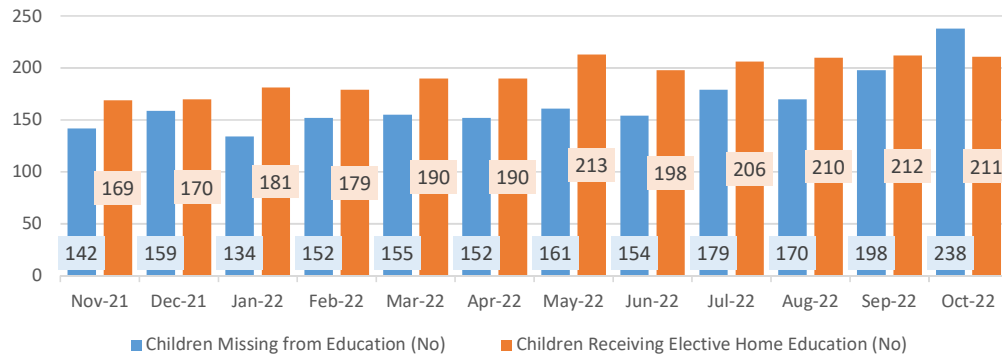
Next Steps and Actions

- Partner Led Corporate Parenting Board Monitoring and Innovation Sub-group Audit of Initial Health Assessments
- Transformation and improvement programmes to support transition from Care to Independence

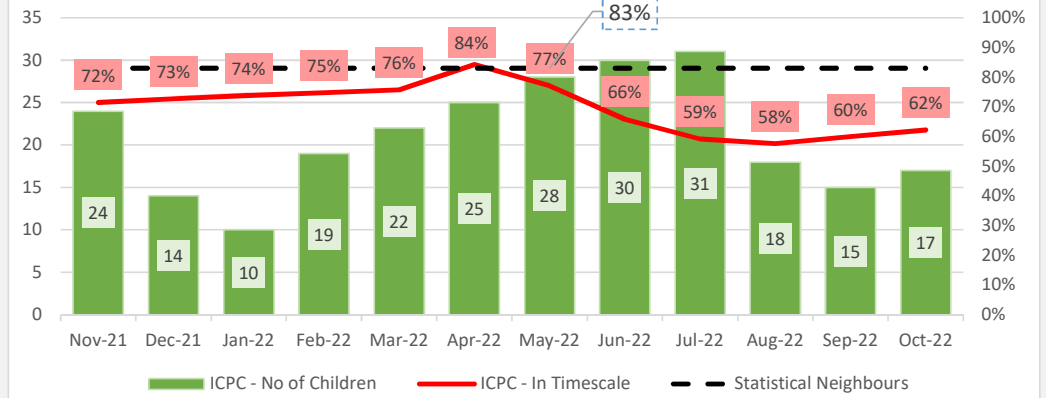
Ref	Indicator	Current Performance	Previous Year	Target	Greater Manchester Average	North West Average	Statistical Neighbour Average	England Average	Direction of Travel
CF1	Cared for Children (No.)	662	666	552	467	487	552	336	↑
CF2	Cared for Children (Rate)	130	133	110	93	97	110	67	↑
CF3	Cared for Children - Statutory Visits in Timescale (%)	84%	77%	90%					↑
CF4	Cared for Children with 3 or more placements in a 12 month period. (%)	7.2%	5.0%	<7%	9%	8%	8%	9%	↑
CF5	Cared for Children for 2.5 years who were living in the same placement for at least 2 years (% Quarterly)	72.3%	73%	73%	69%	71%	70%	70%	↑
CF6	Cared for Children subject to 3 or more changes of Social Worker in the last 12 months (%)	22%	34%	10%					↑
Where We Live									
CF7	Within Tameside (%)	61%	54%	>65%	61%	62%	61%	58%	↑
CF8	Fostering - No.	426	393		446	446	480	473	
CF9	Fostering - %	64%	58%	71%	67%	67%	72%	71%	↔
CF10	Placed for Adoption (No)	7	10		20	13	20	20	
CF11	Placed for Adoption (%)	1.1%	1.5%		3%	2%	3%	3%	
CF12	Living at Home with Parents No.	88	107		93	87	53	47	
CF13	Living at Home with Parents %	13%	16%	8%	14%	13%	8%	7%	↔
CF14	Children's Homes (No)	62	83						
CF15	Children's Homes (%)	9%	12%						↓
CF16	Independent and Semi-Independent Living No	59	37						
CF17	Independent and Semi-Independent Living %	8.9%	5.6%						
CF18	Secure Units No	2	1						
CF19	Other Placements (Z1, 38.6, Unregulated) No.	15	17		7	7	33	7	
CF20	Other Placements (Z1, 38.6, Unregulated) %	2.3%	2.6%		1%	1%	5%	1%	
Outcomes									
CF21	Timeliness of Initial Health Assessments (% in timescale YTD)	32%	18%						↓
CF22	Timeliness of Initial Health Assessments (% in timescale MONTH)	20%	21%						↓
CF23	Meeting the Statutory Requirement for Health Assessments (% LAC +12m)	88%	88%	96%	96%	94%	96%	91%	↔
CF25	Looked After Children with a current dental check (% LAC 12m+)	63%	72%	80%	26%	40%	39%	40%	↓
CF27	Looked After Children with an Education Health and Care Plan (%)	23%	22%		28%	25%	28%	29%	↑
CF28	Looked After children 3 - 15 with a current Personal Education Plan (%)	99%	99%						↔
CF29	Care Leavers with a Pathway Plan in place (%)	91%	88%						↑
CF30	Care Leavers in Touch 17-21 (%) BIRTHDAY CONTACT	84%	93%	93%		97%	93%	95%	↑
CF31	Care Leavers 17-21 EET (%) BIRTHDAY CONTACT	50%	47%	52%		49%	52%	53%	↔

Summary Performance Charts

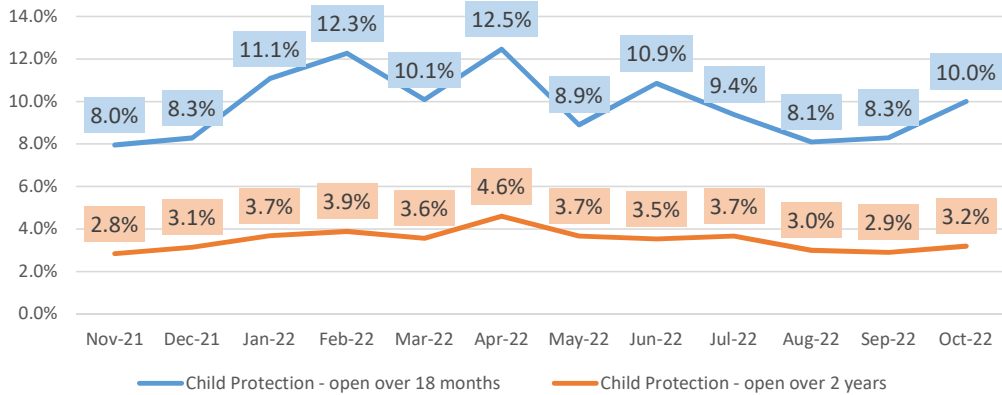
Children Missing from Education and Receiving Elective Home Education



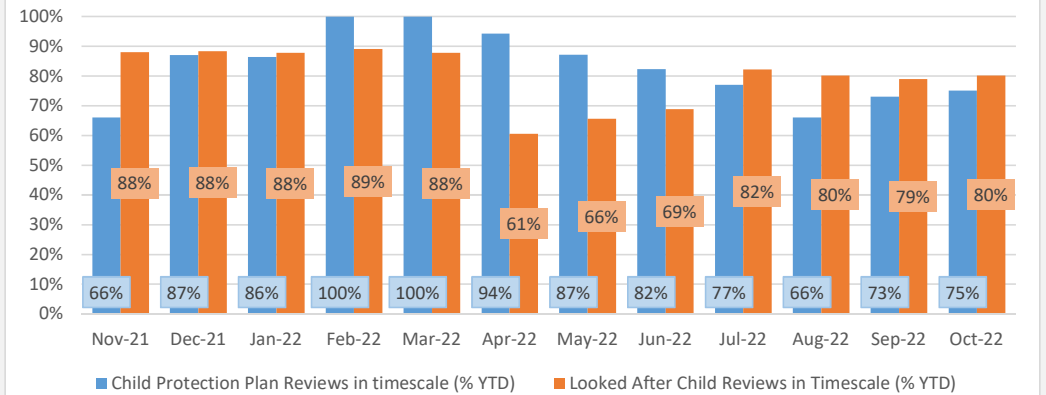
Initial Child Protection Conferences No. vs Timescale



Duration of Open Child Protection Plans



CP and Cared for Reviews in Timescale - Year to Date



Commentary

1. Children missing from Elective Home Education

There has been a steady rise in the number of Children who are electively home educated which has stabilised in August to October. All local authority areas have seen a rise in this figure following Covid Lockdown and children being educated at home and a quarter one comparator data from the regional information group suggests that Tameside's current rate is below the regional average. The education team and Children's Social Care (CSC) have clear lines of communication to ensure there is oversight and agreed supportive actions where children have been or are open to CSC. There is a tracker in place and the cohort are reviewed together with CSC on a 6 weekly basis.

2. Initial Child Protection Conferences v Timescales.

- Initial CP conferences – Timeliness remained low between June and August at 40-46% following an increase in the number of children subject to conference linked to with an increase in referrals in preceding months. Performance in September and October has increased to c. 90% in both months.

3. Duration of CP plans

- Alongside a fall in the overall number of children subject to a child protection plan the proportion of young people on a plan for 18 months or more rose to 10% (40) this figure includes 3.2% (13) subject to a plan for two years or more. Monthly meetings are held to discuss children that have been on a plan for 12 months and over with the relevant service managers and team managers to identify where any issues are to prevent delay. There is a log kept of all such cases which is updated at each meeting.

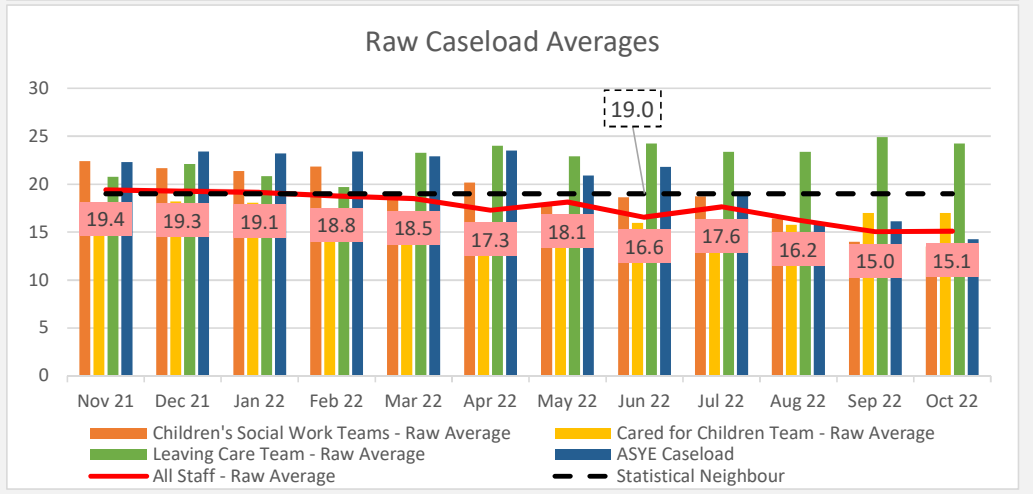
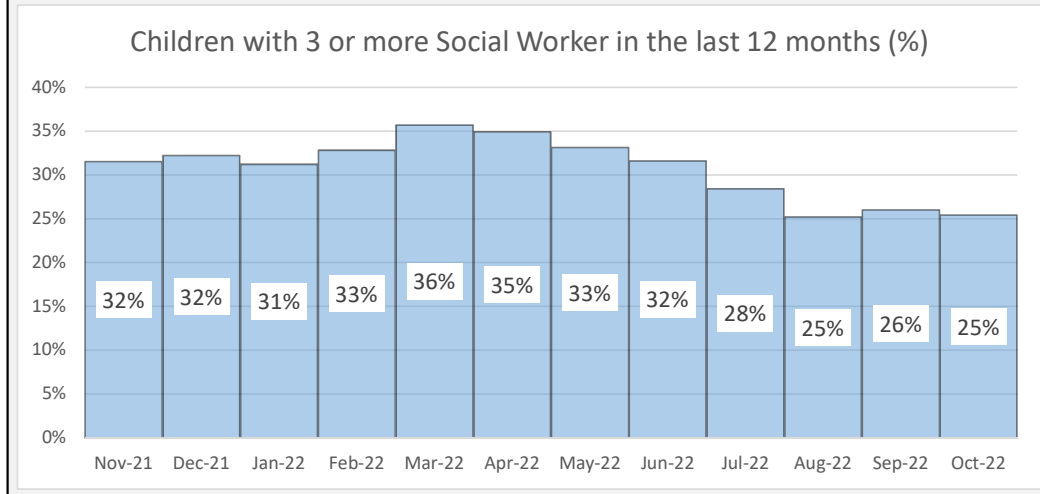
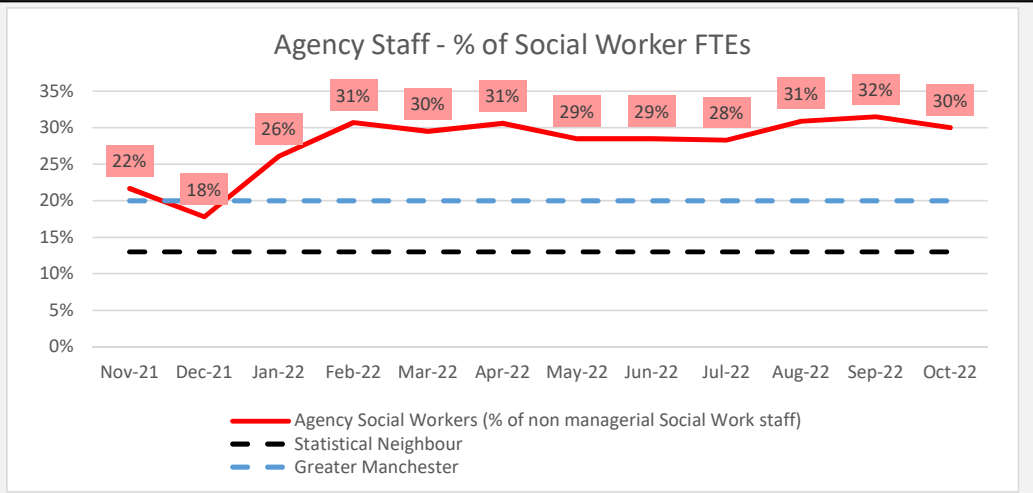
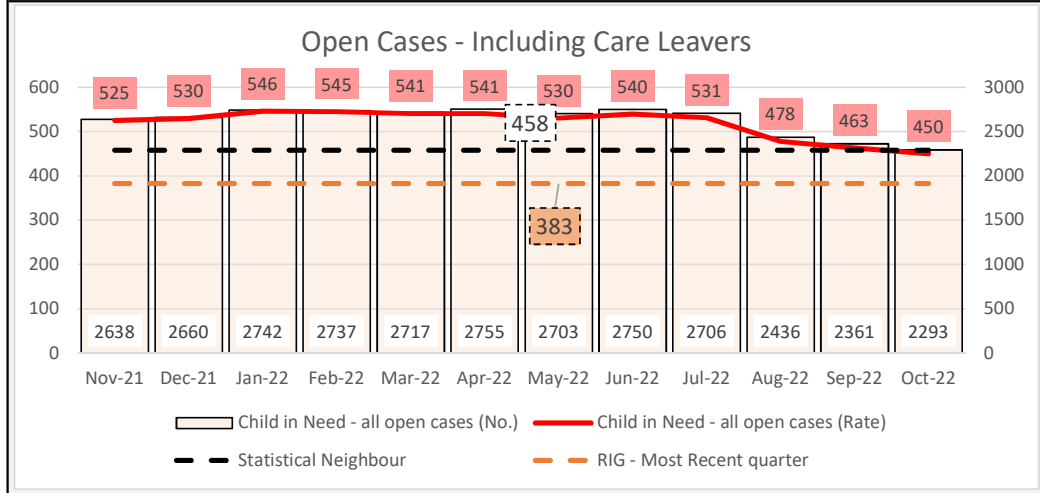
4. Reviews in timescales

- There have been some capacity pressures within the Child Protection system that have impacted the timeliness of reviews, as outlined at point 2 due to the increases in the number of children subject to Child Protection Plans earlier in quarter 1 2022/23. There are challenges that have affected the timescales of conferences. The unit has shown that where we receive the Section 47 in time we can conduct an ICPC within 15 days, even when the unit itself has had staffing constraints. However shortages in social work staff and changes of social worker and manager has often influenced the performance. There is now a more settled workforce which will provide more stability and the recent figures show that to be the case.

- Timeliness of Cared for Children Reviews – The LCS System and Pathway processes have been reviewed to ensure that Cared for Children review activity is recorded in a timely way.

Ref	Indicator	Current Performance	Previous Year	Target	Greater Manchester Average	North West Average	Statistical Neighbour Average	England Average	Direction of Travel
SG1	Children Missing from Education (No)	238	155						↑
SG2	Children Receiving Elective Home Education (No)	211	190						↔
SG3	% of Children receiving Elective Home Education who are open to Children's Social Care	2.8%	2.6%						↓
SG4	Child in Need (all open cases) with a Education Health and Care Plan (%)	15%	12%			25.1%	24.5%	27.9%	↔
SG5	Children with Initial Child Protection Conferences held under 15 Working Days (% YTD)	62%	76%	83%	83%	82%	83%	83%	↑
SG6	Children with Initial Child Protection Conferences held under 15 Working Days (% IN MONTH)	91%	71%						↑
SG7	Initial Child Protection Conferences (No Held)	12	18						
SG8	Attendance at Initial Child Protection Conference by Police	88%	51%						↑
SG9	Attendance at Initial Child Protection Conference by Health	88%	73%						↑
SG10	Attendance at Initial Child Protection Conference by Education	88%	66%						↑
SG11	Child Protection Plan Reviews in timescale (% YTD)	75%	83%	91%	91%	91%	96%	93%	↑
SG12	Child Protection Plan Reviews in timescale (% Each Month)	74%							↑
SG13	Child Protection - open over 18 months	10.0%	10.1%						↑
SG14	Child Protection - open over 2 years	3.2%	3.6%	2.1%	2.1%	2.3%	1.1%	2.0%	↑
SG15	Looked After Child Reviews in Timescale (% YTD)	80%	94%	95%					↑
SG16	Audits completed (No Month)	22	15						
SG17	Audits completed (YTD)	79	164						
SG18	Audits rated good / outstanding (% YTD)	42%	34%	45%					
SG19	Audits Requiring Improvement (% YTD)	56%	55%						
SG20	Audits Inadequate (% YTD)	10%	10%						

Summary Performance Charts



Commentary

Cases Open to Children's Social Care - The total number of open cases dropped from a peak of 2755 in April 222 to the current figure of 2293, a drop of 17%, this figure is equivalent to a rate of 450 per 10k 0-17 year old population and has dropped slightly below the overall 2021/22 Statistical Neighbour Average of 458. Within this figure 421 (18%) are Care Leavers, 27% Cared for Children and 401 (18%) subject to Child Protection and 445 (19%) have a current Child in Need Plan.

Workforce Stability - the proportion of social work staff who are agency decreased slightly to 30% and has been largely static through 2022/23 to date and At 25% the proportion of children with 3 or more social workers in the last three months has remained largely static at 25% having dropped significantly in the first five months of 2022/23.

Caseloads - raw caseload figures show a significant decrease in overall caseload levels driven by the overall drop in open cases and lower conversion from contact to Children's Social Care in recent months with the highest caseloads seen in Cared for Children and Care Teams.

Ref	Indicator	Current Performance	Previous Year	Target	Greater Manchester Average	North West Average	Statistical Neighbour Average	England Average	Direction of Travel
WF1	Child in Need - all open cases (No.)	2293	2717	2175	2074	1929	2300	1677	↓
WF2	Child in Need - all open cases (Rate)	450	541	433	413	384	458	334	↓
WF3	Newly Qualified Social Worker on ASYE (% of Social workers FTE)	23%	19%						
WF4	Agency Social Workers (% of non managerial Social Work staff)	30%	30%	14-22%	20%	15%	13%	16%	↓
WF5	Children with 3 or more Social Worker in the last 12 months (%)	25%	36%	15%					↓
Caseloads									
WF6	All Staff - Raw Average	15.1	18.5	16-18	19	18	19	16	↓
WF8	All Teams - Highest Individual Caseload	40							↓
WF9	Children's Social Work Teams - Raw Average	13.5	18.9						↓
WF10	ISCAN - Raw Average	22.0	11.8						↑
WF11	Cared for Children Team - Raw Average	17.0	16.8						↔
WF12	Adoptions Team - Raw Average	6.0	5.6						↔
WF13	Leaving Care Team - Raw Average	24.2	23.3						↔
WF14	ASYE Caseload	14.3	22.9						↓